

Information for students / student groups

Dear Sir and Madam, Dear Guests

Welcome to the H2 Hotels. We wish you a pleasant stay and a nice stay in our hotel.

In advance we would like to give you some information to avoid any misunderstandings during your stay.

- 1. In order not to disturb other guests of the house and our neighbours, we kindly ask you to point out to your group members that they must observe the night's rest from 10.00 p.m. onwards. Please keep your voices down in the corridors and in the rooms from 10.00 p.m. onwards. In case of gross violations and conspicuous behaviour, we will issue 2 warnings per room. After the 2nd warning, we will make use of our domiciliary rights and expel the respective rooms from our house, regardless of the time of day, if necessary the entire group.**
2. There is a strict Non Smoking policy in the rooms, corridors and the area in front of the lifts. Even with electric cigarettes. Nevertheless, should you still smoke we will charge you 150,00 EURO.
3. The smoke detectors in the rooms and around the hotel are for preventive steps for life-saving of humans and animals. The deliberate manipulation of the smoke detectors is prohibited by law and we will take strict actions against it (minimum 100,00 EURO). The smoke detectors are very delicate to set off. To act against the rules you are liable for the operation of the fire brigade with the whole resulting cost. (approximately 5.000,00 EURO per operation)
4. Climbing from the rooms or the corridor is strictly prohibited.
5. The security devices on the upper bunk beds must always remain in an upright position. The hotel accepts no liability in the event of an accident if the security devices are removed. The group facilitators must ensure that that there are in an upright position.
6. Throwing any kind of objects out of the window is also not permitted.
7. It is prohibited to move the furniture in the room or the corridor.
8. It is strictly prohibited to put any kind of objects between the doors of the elevator. Any resulting repair costs will be charged straight away.
9. Any dirtying of the room, above the normal, will incur an additional fee for cleaning. The fee will be determined in agreement with the head housekeeper and the management. Also each group member is liable for any damage they cause. **The loss of the room key will be charged with 5, 00 EURO.** On check out we also will check each room for the sake of completeness of furnishings.
- 10. Please be aware that all members of staff in the hotel have instructions to dismiss each person who violates the rules. If necessary we will call the police.**
- 11. The facilitators or teachers of students are responsible for enforcing the rules. We will inform you any time of day or night if there are any problems with the students.**

Agreement accepted:

Name of Group:

Period of stay:

Contact person / mobile number:

Signature: